



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – UPDATE 97GX / Electronics Box Wiring Harness– (NVLW)

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Consultant
- ✓ Warranty Administrator
 - ✓ Technicians

Date: July 25, 2023

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2022	ID4	18,428
CAN	2021	2022	ID4	1,277

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Issue: This update has been proactively released to prevent the following condition(s) from occurring in the vehicle: An unsealed splice may have been routed in the lower part of the under hood electronics box where it can be exposed to moisture resulting in corrosion. This corrosion may cause a warning message “Electrical system not working correctly. Please go to workshop” to appear.

- Repair:**
- REPAIR AVAILABLE – July 25, 2023 - Replace the unsealed splice with a wiring repair kit.
 - Repair instructions available in ELSA/ServiceNet
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.