



SIB 61 28 22

2023-06-26

G20 PHEV OCCASIONAL USE CHARGING (OUC) CABLE IS MISSING FROM THE FACTORY

This Service Information Bulletin (Revision 1) replaces SI B61 28 22 dated November 22, 2022.

What's New:

- Correction section updated
- Claim Information section updated

MODEL

E-Series	Model Description	Production Date
G20	Model year late 2022, 2023 330e and 330xe Sedan PHEV	As of June 2022

SITUATION

A limited number of the G20 PHEVs may not have been supplied with an Occasional Use Charging (Standard OUC/Level 1/Mode 2) cable in error.

The vehicle operators are unable to charge their G20 PHEV at Level 1 because the OUC was not provided.

CAUSE



The Standard Occasional Use Charging Cable (OUC/Level 1/Mode 2), part number 61 44 6 818 634 (shown) **may have not** been included with the vehicle at the factory or when processed at the Vehicle Preparation Center (VDC).

CORRECTION

Provide (insert/put in the vehicle) the OUC at a quantity one (1) per affected vehicle.

Before proceeding, always perform a VIN-specific Warranty Vehicle Inquiry first to confirm the status of this action on the vehicle. For example, a prior OUC claim already shows submitted and processed in the Repair History (Claims) section.

If this Action shows open with no prior claim submission that addresses this issue, provide (insert/put in the vehicle) the OUC for the affected vehicle.

PARTS INFORMATION

Only use and invoice the part number below.

Part Number	Description	Quantity
-------------	-------------	----------

Copyright ©2023 BMW of North America, Inc.

61 44 6 818 634	Standard cable / Mode 2 charge cable (OUC)	1
-----------------	--	---

CLAIM INFORMATION

Note: Please do not use Defect Code 85 10 03 48 00 for this claim submission. This defect code is not active for claim submission; it is utilized only to flag these vehicles for this action. Claims entered with this Defect Code will be rejected.

Only use the Defect Code shown below ending in "BV" for claim submissions.

The OUC retrofit or status check is covered one-time under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: The Service Action category applies to the claim submission procedure in this Service Information Bulletin.

Repair Code:	85100348BV	Replace Missing OUC Charger
---------------------	-------------------	------------------------------------

Provide an OUC

Work Pkg	Labor Operation	Description	Labor Allowance
# 1	61 99 000	Provide the Standard Occasional Use Charging Cable (OUC/Level 1/Mode 2) for domestic socket outlets.	1 FRU

Or:

The OUC was already provided through another claim submission

Work Pkg	Labor Operation	Description	Labor Allowance
# 2	61 99 000	The Standard Occasional Use Charging Cable (OUC/Level 1/Mode 2) was already provided through another claim submission prior to this workshop visit	1 FRU

Claim Repair Comments

Unless otherwise required by State law, only reference the SIB number, the work package (Pkg) number and the corresponding repair note below that applies (1 or 2) on the RO and in the claim comments:

1. B61 28 22 WP 1: Provided an OUC, or
2. B61 28 22 WP 2: Vehicle is already equipped/retrofitted with an OUC (When applicable, please provide the prior RO/Claim number information as a reference)

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

