

Customer Notification



Corporate Compliance
Po Box 30
MIDDLEBURY, INDIANA 46540-9218

FR ID: 51-1638

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

July 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a GM Safety Recall N222375270 involving certain 2022-2023 Rockport Work Trucks and 2022 Coachmen Entourage Class C Motorhome Recreational Vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

These vehicles may have a brake pressure sensor assembly that allows brake fluid to leak beyond the diaphragm seal into the pressure switch. The brake fluid may seep into the sensor's electrical components and short the brake pressure switch and the associated fuse. If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An under-hood fire may occur when the vehicle is off and possibly unattended.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

Parts are now available for your vehicle. Chevrolet dealer will replace the master cylinder pressure sensor. Dealers will also inspect the associated wire harness and replace if necessary. This service will be performed for you at no charge. Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River
Office of Corporate Compliance



IMPORTANT SAFETY RECALL

July 2023

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2019-2023 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles equipped with a 6.6L Duramax Diesel engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall N222375270.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.
- Until the recall remedy is performed, owners are advised to park their vehicles outdoors. This condition may declare with a "service brake system" malfunction indicator lamp.

Why is your vehicle being recalled?

These vehicles may have a brake pressure sensor assembly that allows brake fluid to leak beyond the diaphragm seal into the pressure switch. The brake fluid may seep into the sensor's electrical components and short the brake pressure switch and the associated fuse. If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An underhood fire may occur when the vehicle is off and possibly unattended.

What will we do?

Your Chevrolet dealer will replace the master cylinder pressure sensor. Dealers will also inspect the associated wire harness and replace if necessary. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 1-2 hours.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

When scheduling your appointment, confirm with the dealer that they service Medium Duty Trucks.

Did you already pay for this repair?

Even though you may have previously had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have already paid for repairs for the recall condition, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170.

Do you have questions?

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	711 / 1-800-833-2438
Puerto Rico – English	1-866-467-9700	
Puerto Rico – Español	1-866-467-9700	
Virgin Islands	1-866-467-9700	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 23V266.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina A. Carto
Vice President
Global Product Safety and Systems

Enclosure
GM Recall: N222375270