



Bulletin No.: PIT6032A

Published date: N/A

## Preliminary Information

### PIT6032A Unwanted Reduction In The Front HVAC Blower Speed Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A or D)	2022	All	All	All	All
Chevrolet	Silverado 1500	2023	All	All	All	All
Chevrolet	Suburban	2022 - 2023	All	All	All	All
Chevrolet	Tahoe	2022 - 2023	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H or U)	2022	All	All	All	All
GMC	Sierra 1500	2023	All	All	All	All
GMC	Yukon Models	2022 - 2023	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on an unwanted reduction in the front HVAC blower speed similar to when a phone call is being received. The blower will still be on, but at a lower speed.
Cause	Software anomaly causing the Alexa App to request a lower HVAC blower speed.

#### Correction:

Engineering is aware of the concern and is currently working on a solution. No repairs should be made. In the mean time, customers can adjust the fan speed manually and then push the auto button to resume normal operation.

#### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

#### Additional SI Keywords

lo, low, high, setting, set, fan

#### Version History

Version	2
Modified	06/14/2023 - Created on. 06/20/2023 - Update to the correction section



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