



Bulletin No.: PIT6032

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Preliminary Information

PIT6032 Unwanted Reduction In The Front HVAC Blower Speed

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A or D)	2022	All	All	All	All
Chevrolet	Silverado 1500	2023	All	All	All	All
Chevrolet	Suburban	2022 - 2023	All	All	All	All
Chevrolet	Tahoe	2022 - 2023	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H or U)	2022	All	All	All	All
GMC	Sierra 1500	2023	All	All	All	All
GMC	Yukon Models	2022 - 2023	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on an unwanted reduction in the front HVAC blower speed similar to when a phone call is being received. The blower will still be on, but at a lower speed.
Cause	Software anomaly causing the Alexa App to request a lower HVAC blower speed.

Correction:

Engineering is aware of the concern and is currently working on a solution. No repairs should be made. In the mean time, customers can adjust the fan speed manually and then push the auto button to resume normal operation or by disabling the Alexa app.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Additional SI Keywords

lo, low, high, setting, set, fan

Version History

Version	1
Modified	06/14/2023 - Created on.



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