



Bulletin No.: PIP5928

Published date: N/A

# Preliminary Information

## PIP5928 10L80 Transmission Gear Whine 4th Through 7th Gear Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2022 - 2023	ALL	ALL	ALL	MHS MQC
Cadillac	Escalade ESV	2022 - 2023		ALL	ALL	ALL
Chevrolet	Silverado 1500	2022 - 2023	ALL	ALL	ALL	M12 MHS MHT MQB MQC
Chevrolet		Suburban	2022-2023	ALL	ALL	ALL
Chevrolet	Tahoe	2022 - 2023	ALL	ALL	ALL	M12 MHS MHT MQB MQC
GMC	Sierra 1500	2022 - 2023	ALL	ALL	ALL	M12 MHS MHT MQB MQC
GMC	Yukon	2022 - 2023	ALL	ALL	ALL	M12 MHS MHT MQB MQC
GMC	Yukon XL	2022 - 2023	ALL	ALL	ALL	M12 MHS MHT MQB MQC

Involved Region or Country	North America, Australia, Europe, Israel, Japan, Middle East, Palestine, SA, South Korea, & Thailand.
Condition	Some customers may comment of a gear type whine noise while driving. Investigation while monitoring GDS may indicate the whine noise begins in 4 <sup>th</sup> gear and may be heard through 7 <sup>th</sup> gear.
Cause	The reaction carrier pinion gears may have a machining defect causing the noise to occur. There is no issue with durability. Transmissions built at the Silao Transmission Plant and built between 8/26/22 and 9/12/22 (Julian Date 238 - 254) and 02/22/23-04/03/23 (Julian date 53-93).

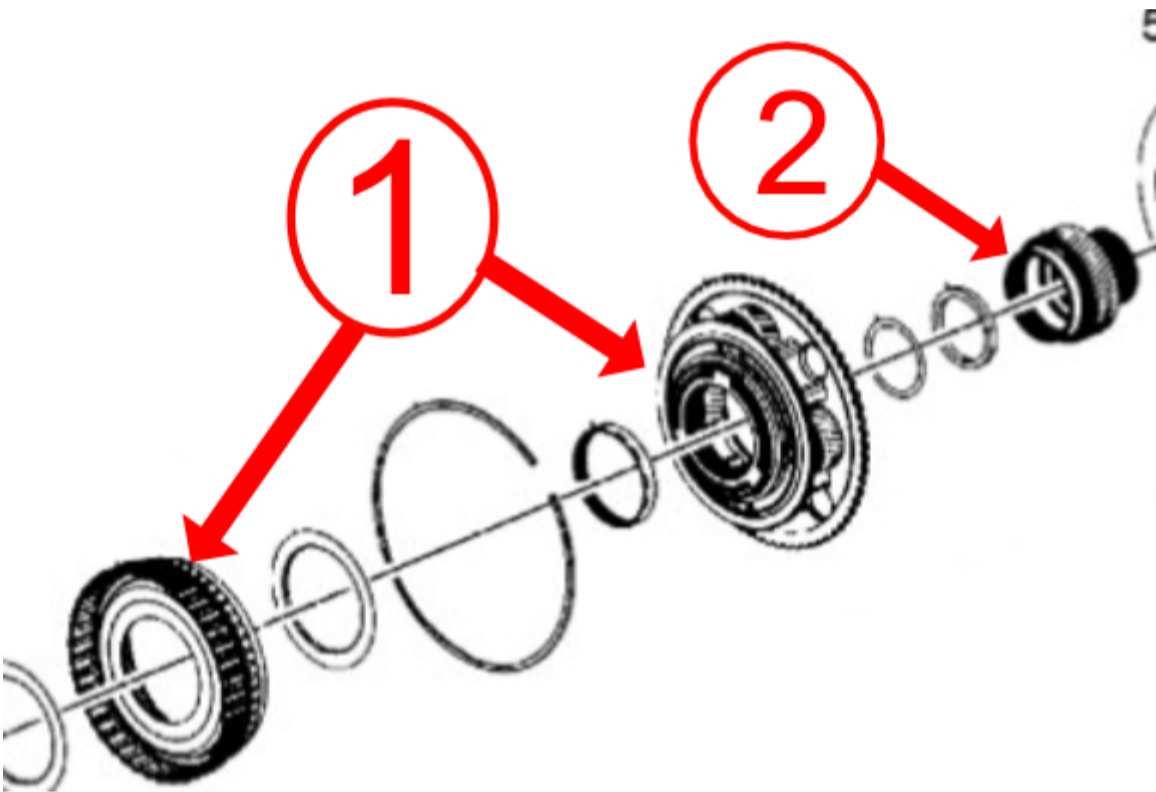
### Correction:

Replace the (55) Carrier Reaction (with reaction INTL GR), as pictured as 1, and the (58) reaction sun gear, as pictured as 2, refer to EPC for the correct part number for your application.

\*\* Sample Transmission ID TAG reading Silao, 210th day of calendar year 2022. \*\*



- 1<sup>st</sup> digit - S = Silao, R = Romulus
- 2<sup>nd</sup> digit - Shift
- 3<sup>rd</sup> and 4<sup>th</sup> digits year
- 5<sup>th</sup>, 6<sup>th</sup>, and 7<sup>th</sup> - Julian date



\*\* This P/I will be updated to a TSB as more information becomes available.\*\*

Version History

Version	1
Modified	06/13/2023 - Created on.

