



# Service Bulletin

Bulletin No.: 23-NA-113

Date: July, 2023

## INFORMATION

**Subject:** Information on Trailer Brake Disabled or DTC Stored

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500HD/3500HD	2024	2024				
GMC	Sierra 2500HD/3500HD						

<b>Involved Region or Country</b>	North America, Middle East, Israel
<b>Condition</b>	Some customers may comment that the trailer brakes are disabled. Some technicians may find DTCs related to the trailer brakes in the Trailer Brake Control Module (TBCM).
<b>Cause</b>	This condition may be caused by the solar panel battery charger or generator on the customer's trailer. – If the trailer battery becomes fully charged and has a higher charge than the vehicle battery, it can back feed into the trailer brake power module and cause it to shut down.
<b>Information</b>	Disable the trailer solar charger or generator. – If unsure how to do this, consult with the trailer manufacturer or trailer dealer. General Motors is working on a correction for this. The bulletin will be updated when a new part is available.

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

### Customer Information

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<b>Version</b>	1
<b>Modified</b>	Released June 29, 2023

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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