



# Service Bulletin

Bulletin No.: 23-NA-064

Date: July, 2023

## INFORMATION

**Subject:** Information on Transportation / Logistics Mode

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	All GM Passenger Cars and Trucks (Including Medium Duty)	2020	2024	—	—	All	All
Cadillac							
Chevrolet							
GMC							

<b>Involved Region or Country</b>	North America, Argentina, Brazil, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela, Europe, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Japan, Cadillac Korea (South Korea), GM Korea Company, China, Taiwan, Thailand, Singapore, Philippines, Australia/New Zealand, Egypt, Other Africa, South Africa
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### Summary

**Important:** This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

Transport Mode Feature, also known as Logistics mode, is used to increase the 12V Battery stand time of the vehicle during transit and or long period of stand time at the dealerships. It is used to put modules on the vehicle into a low power mode, reducing the electrical parasitic load on the battery when the vehicle is standing for long period of time. In this mode, stand time can be extended up to 70 days by reducing vehicle drain down to as low as 10 mA depending on vehicle and content.

**Important:** Vehicles that are shipped from the assembly plant with Transport Mode On, turning the feature Off into Customer Mode is included in the normal PDI process time. No additional warranty claims should be submitted to disable or enable this feature.

The modules that participate in Transport Mode are the Body Control Module (BCM), Radio, Front Camera Module, Running Boards, Onstar, HVAC, Rear Wheel Steering Control Module and more to come in the future. The major contributor to transport mode is the BCM; it shortens the Retained Accessory Power (RAP) time down to 1 minute, disables Approach Detection, eye catching lighting features, comfort features like heated seats and steering wheel, etc.

Some other features that are disabled in Transport mode if equipped are:

- HVAC and Radio features (Ignition Off)
- Passive and remote keyless entry
- Perimeter lighting
- Automatic running boards
- Liftgate or tailgate
- Active safety features

## Transport Mode Procedure



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To alert the driver that Transport Mode On is enabled, the red battery Tell Tale light will be flashing and if equipped with a Driver Information Center (DIC), it will display a Transport Mode On message as shown in the picture above.

**Important:** Logistics mode should be left On while the vehicle is in dealer inventory.

Transport Mode can be enabled with the scan tool or manually on-vehicle. The method to turn the mode Off is the same to turn the mode On.

### Enabling Transport Mode:

1. Start the vehicle.
2. Press the brake pedal.
3. Activate the hazard flashers.
4. Then press and hold the ignition mode switch for more than 15 seconds.
5. Transport Mode On message will display on the DIC, if equipped and the Battery Warning light will flash.
6. Repeat steps 1 through 4 to disable into Customer Mode.

**Important:** Refer to Service Information for the transport mode procedure as certain vehicles could vary.





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- 5. When Transport Mode is enabled, a message will display on the DIC (1), and the Battery Warning light (2), as shown in the photo above, will flash when transport mode is enabled.
- 6. Repeat steps 1 through 4 and select Disable to enter Customer Mode.

Version	2
Modified	Released April 03, 2023 Revised June 30, 2023 – Added Enabling/Disabling Transport Mode on EV's with Passive Power Mode section.

