

Reference	SSM76009
Models	Defender / L663 Discovery / L462 Discovery Sport / L550 New Range Rover / L460 New Range Rover Evoque / L551 New Range Rover Sport / L461 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
Title	Front/Rear Door Latch - Silicon Contamination Causing Doors To Not Operate As Expected
Category	Body
Last modified	14-Jun-2023 00:00:00
Symptom	112000 Latches/Locks & Security

Content**Issue:**

Investigations have found that front/rear doors are not operating as expected as a result of silicon contamination within the door latch.

Cause:

This is caused by an insulating layer of silicon dioxide forming on the commutator which is caused by contamination from silicon-based products such as lubricants.

Action:

Silicon-based products, including lubricants, must not be sprayed into or around the door/door latch area.

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