

Reference	SSM75992
Models	New Range Rover / L460 New Range Rover Sport / L461
Title	New Range Rover (L460) New Range Rover Sport (L461) PHEV - Showroom Display Vehicles
Category	Electrical
Last modified	01-Jun-2023 00:00:00
Symptom	206000 Warning Indicators
Content	<p><u>Issue:</u> In some cases the PHEV traction battery could become discharged.</p>

Cause: When a PHEV vehicle is on display (eg. in a showroom) for an extended period of time it is possible that the traction battery charge depletes to a point where it can no longer be re-charged. This can be caused by not following the Showroom Preparation process completely.

Action: Inspect all new PHEV vehicles which are on display, check the traction battery state of charge (SoC) and if this is below 50% please re-charge the traction battery to 100%. Also, ensure that the Showroom Preparation process has been completed in full and the "GWM - Showroom Mode" app has been run.

For new vehicles which are due to go on display ensure these also have a SoC of 100%.

If there are any warning/error messages displayed please do the following:

1. - Run BECM - 40DE - Hybrid/EV Battery Pack Module Data application on TOPIx Cloud
2. - Raise a TA and request this be escalated to PTS-130 Energy Storage BECM

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