

SERVICE CAMPAIGN H440 N796 – SOFTWARE UPDATES

OWNER NOTIFED PROGRAM H439 N795 – SOFTWARE UPDATES	
AFFECTED MODELS	21-23MY E-PACE, F-PACE, 21-22MY I-PACE, 21MY XF 20-22MY Defender, 21-22MY Discovery 21-22MY RR Evoque, 21MY RR Velar
VOLUME AFFECTED	US 1169 CAN 124
REPAIR	A concern has been identified where certain vehicles are failing to complete Software Over The Air (SOTA) updates, specifically Vehicle Domain Controller (VDC) PIV1 and Gateway Module A (GWM). These vehicles have now been stopped from further SOTA attempts and require a wired intervention. A software update to the TCU and GWM is required
REPAIR TIME	1.2 hrs + DIDO
CAMPAIGN LAUNCH	June 21th, 2023
Notes	Retailers should check the warranty portal to confirm affected VIN and following the bulletin service procedure, repair the vehicles at the next service visit.