

Technical product information

Topic	Top view/Rear view camera - guidelines not visible
Market area	United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2055254/4
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
driver assist systems, convenience features -> parking aid, park assist system, rear traffic alert -> reversing camera picture	functionality -> faulty display	
driver assist systems, convenience features -> parking aid, park assist system, rear traffic alert -> overhead view camera picture	functionality -> faulty display	

Vehicle data

New Continental GT

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*

Mulsanne

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3Y2*	2018	E		*	*	*
3Y2*	2019	E		*	*	*
3Y2*	2020	E		*	*	*
3Y6*	2018	E		*	*	*
3Y6*	2019	E		*	*	*
3Y6*	2020	E		*	*	*

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4W2*	2018	E		*	*	*

New Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*

New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*

Documents

Document name
master.xml

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Customer statement / workshop findings

Guidelines not showing on display screen when reverse gear selected.



Technical background

Due to legal requirements, changes have been made to the visibility of guidelines in the Top view and Rear view camera systems on all vehicles built from May 2018 in the following regions:

- USA
- Canada
- Mexico
- Puerto Rico

On the Top view camera system the guidelines are not visible on first reverse gear selection after engine start, the guidelines are visible on the second selection and thereon after. If the PDC button is pressed the guidelines are always visible.

On the Rear view camera system the guidelines are never visible.

Production change

Not applicable.

Measure

Referring to the technical background section of this document, these are the correct operations of the Top view and Rear view camera systems and no further action is necessary.

A groundless parts replacement under warranty will be redebited.