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 Ford Customer Service Division

Ford Motor Company  
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June 2, 2022

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE RECOMMENDED DEMONSTRATION / DELIVERY HOLD -  
 Update Prior to Sale 22U08 Advance Notice**  
 Certain 2022 Model Year 3.5L GTDI Equipped Expedition, F-150 and Navigator  
 Vehicles  
 Heavy Grey/Blue Smoke and/or Oil from Exhaust Tailpipe(s)

**AFFECTED VEHICLES**

| Vehicle    | Model Year | Assembly Plant | Build Dates                         |
|------------|------------|----------------|-------------------------------------|
| Expedition | 2022       | Kentucky Truck | April 29, 2022 through May 18, 2022 |
| F-150      |            | Dearborn Truck | April 20, 2022 through May 24, 2022 |
|            |            | Kansas City    | April 28, 2022 through May 12, 2022 |
| Navigator  |            | Kentucky Truck | April 21, 2022 through May 3, 2022  |

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS PROGRAM**

In some of the affected vehicles, it's possible the left-hand turbo oil drain hole was incompletely drilled during the engine block machining process. A vehicle built with an engine block that has an incomplete turbo oil drain hole may experience heavy gray/blue smoke with oil from the exhaust tailpipe(s), which could lead to a malfunction indicator light on the instrument panel cluster.

**SERVICE ACTION**

Ford Motor Company recommends dealers not demonstrate or deliver any new in-stock vehicles involved in this customer satisfaction program until after the inspection/repair is performed. A complete Dealer Bulletin will be provided to dealers by the week of June 13, 2022 when it is anticipated that parts ordering information and repair instructions will be available to support this program.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a program.**

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson