

# WNP5 Workshop campaign - Replacing drain hose on heating/fresh-air unit

Version 1

## WNP5 Workshop campaign - Replacing drain hose on heating/fresh-air unit

ID Number	WNP5
Models	Cayenne (92A)
Model Years	2017 - 2018
VIN List	Attached
Number of Affected VINs	14,588
Issue Description	<p>A drain hose not manufactured according to specifications may have been installed on the heating/fresh-air unit on affected vehicles.</p> <p>If so, it cannot be ruled out that condensation may accumulate in the air conditioning drainage system during regular operation and over the service life of the vehicle. As a result, moisture can enter the vehicle interior via the footwell ventilation duct.</p> <p>To prevent this from happening, the drain hose on the heating/fresh-air unit must be replaced.</p>
What Dealers Should do	<p><b>Please arrange for this measure to be carried out as soon as possible on affected vehicles. As of the time of this posting (6/5/23), the repair is immediately available.</b></p> <p>Parts can be ordered via PPL as needed.</p>
TI Number	<a href="#">No. 67-23</a>
Customer Letter	To be posted at a later date.

## Required parts

Part number	Designation	Quantity/vehicle	Parts return*
V04015005H	Drain hose	1 piece	No

\*The parts must be stored until such time as the related warranty or campaign claim has been credited. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the remanufactured parts process or be scrapped.

## Warranty processing

Validity:

This workshop campaign will be carried out up to June 7th, 2028 and will be closed on that date.

Please note that warranty claims can only be processed up to this date.

Scope 1:

Damage Code	WNP5 66 000
Repair Code	2
Labor time	63 TU

Please enter the action that was carried out in the Warranty and Maintenance booklet for the vehicle.

## Customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service again via WWS with the campaign scope.

[VIN\\_List\\_Report\\_WNP5\\_2023-06-05\\_V2.xlsx](#)



4.1 MB

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