

Advanced Technical Information

Bulletin #: 2313.2

Part ID: 0101

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9YA, 9YB – E3.II Pre-Delivery Inspection (PDI) - Minimum Mileage Requirement before Customer Delivery & Onboard Owner's Manual Installation during PDI

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2024	9YA, 9YB	N/A	N/A

Revision History

Revision	Release Date	Changes
0	June 23, 2023	Original document
1	June 23, 2023	Onboard Owner's Manual Installation at PDI
2	June 30, 2023	Clarified labor times associated with additional work

Condition

- DME control unit requires > 31 miles of operation prior to customer delivery. Within 31 miles, it is possible for the vehicle to shift from Drive (D) to Park (P) unprompted from the driver if 'Start/
 Stop' and 'Hold' functions are activated. Once the odometer mileage exceeds 32 miles, this DME issue is eliminated and the function is per design.
- 2. During PDI, it is possible to encounter PT4G Tester difficulties when installing the Onboard Owner's Manual in the PCM.



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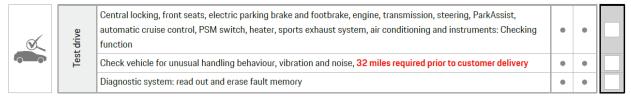
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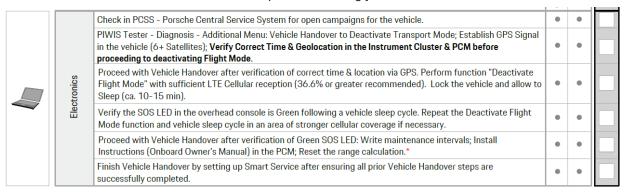
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Technical Background

1. DME function responsible for monitoring and controlling vehicle drive readiness requires 50 km after production for drive functions like the 'Start/Stop' and 'Hold' functions to work as intended. Should the aformentioned condition occur that the vehicle unexpectedly shifts to 'Park' without an operator prompt, then simply use the transmission's selector lever to shift to Drive to continue driving.



2. Should an error arise when installing the Onboard Owner's Manual in the PCM, please reference the attached instruction slides 'Launch Information PDI E3.II Base — Owner Manual Installation at PDI.' As soon as this issue is resolved, this document shall update accordingly.



^{*}Please consult ATI #2213 instruction, if Onboard Owner's Manual installation fails

Service Information

- 1. Drive vehicle in accordance with PDI instruction to ensure at least 32 miles are on the odometer prior to customer delivery.
- 2. Perform attached instruction 'Launch Information PDI E3.II Base Owner Manual Installation at PDI' if an installation error of the Onboard Owner's Manual into the PCM occurs.



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Warranty

As always, please document the repair completely in PCSS.

For this repair, please code the "cause" as follows:

Cause location: 2470 DME Cause symptom: 9731 Other

Use Warranty type code 116

Use the following labor operations:

24709590 DME control unit troubleshooting* 91522550 Central computer PCM program**

- * Only actual time elapsed up to a maximum of 100 TU, verified by a separate identifiable time punch, may be claimed
- ** See PCSS LO for TU

Search Items

E3PA, E3.II PDI, DME, Hold Feature, Start/Stop, Onboard Owner's Manual

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