

**Outer Body Symptom - The Vehicle Unlocks Again Immediately After Locking (SY 64/23)**

Model Line: **Taycan (Y1A/Y1B/Y1C)**

Model Year: **As of 2022 up to 2023**

Equipment: **Comfort Access (M No. 4F2, 4F6)**

Concerns: **Outside door handles**

Symptom: The vehicle **unlocks immediately after being locked with the touch-sensitive Comfort Access function of the door handle**, and the driver's key is still in the proximity range of the sensors. The door handles first retract correctly after locking, but then directly extend again and the vehicle remains unlocked.

Cause: The cause of this behavior may be due to tolerances in the sensors of the door handles in combination with modified software. Only door handles with software version SW 19.08 are affected by this issue.

Remedial Action: **Replace all four outer door handles** with a changed version.

- Dates of Introduction:
- Series production: Use of modified door handles (software version SW 19.04) from 03/16/2023
  - Genuine parts: Only modified door handles will be delivered via the Sachsenheim central spare parts warehouse **immediately**.

**Required parts**



**Information**

The part number has not yet been changed due to the changed version of the door handles. However, an assessment of the software version of the door handle can be made using the software version specified on the inside of the door handle.

Only **door handles with software version SW 19.08** can show the described fault pattern and upon complaint, must be **replaced by door handles with a changed version** (currently software version **SW 19.04**, ⇒ *Door handle software version -1-*).

**With immediate effect**, only door handles with the changed version will be delivered from the Sachsenheim central spare parts warehouse. The part number (change to part number index BY) will be changed at a later date.



*Door handle software version*

Parts Info:

Part No.	Designation – Location	Number
PAD837205 G2X	⇒ Outer door handle primed – front left	1 piece
PAD837206 G2X	⇒ Outer door handle primed – front right	1 piece
PAD839205 G2X	⇒ Outer door handle primed – rear left	1 piece
PAD839206 G2X	⇒ Outer door handle primed – rear right	1 piece

**Also necessary** due to the removal and installation of the electric power windows on the front doors required as preliminary work and rework:

AKL437D40	⇒ Seal – Door bodyshell	4 pieces
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### Replace door handles

Work In the event of a complaint, always **replace all four outer door handles**. For instructions, see:  
 Procedure: ⇒ *Workshop Manual '571119 Removing and installing door handle'*  
 ⇒ *Workshop Manual '581119 Removing and installing door handle'*

### Labor position and PCSS encryption

Labor operations:

APOS	Labor operation	I No.
57111901	Removing and installing front left door handle	
57111902	Removing and installing front right door handle	

APOS	Labor operation	I No.
58111901	Removing and installing left rear door handle	
58111902	Removing and installing right rear door handle	
51017105	Preparing body paintwork	
57116151	Painting front door handle on new part	
57116151	Painting front door handle on new part	
58116151	Painting rear door handle on new part	
58116151	Painting rear door handle on new part	

PCSS encryption:

<b>Location (FES5)</b>	57110/58110	Front door handle/rear door handle*
<b>Damage type (SA4)</b>	1622	does not close

\* Encryption should always be performed on the door handle (front or rear) on which the complaint originally occurred.

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