

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

**LACK OF POWER UNDER HEAVY LOAD WITH NO WARNING
LIGHTS OR DTCS**

Service Alert No.: SA-035/23

Last Issued : 06/01/2023

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous Service Alert:	Date(s) Issued:
SA-035/23	06/01/23
SA-040/19	09/06/19
SA-024/18	05/03/18

APPLICABLE MODEL(S)/VINS

2016-2021 CX-3	2016-2020 MX-5
2013-2023 CX-5	2013-2018 Mazda3
2016-2023 CX-9	2014-2021 Mazda6

DESCRIPTION

Some customers may complain of a lack of power under heavy load without any warning lights or DTCs. This concern may be due to a loose or detached hood weatherstrip, which can cause a blockage or restriction in the air intake system.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

(Hood Weatherstrip Location Shown Below, Correctly installed)



(Hood Weatherstrip Shown Below, Loose / Detached From Hood)



To correct this concern, reattach the weatherstrip or replace it with a new one if it is damaged.

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