Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

FRONT DOOR INTERFERES WITH REAR DOOR GARNISH

Bulletin No.: 09-027/23

Last Issued: 06/28/2023

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2020-2023 CX-30 (Mexico built) vehicles with VINs lower than 3MV DM**** ** 528452 (Produced before Jan. 23, 2023)

DESCRIPTION

On some vehicles, the front door glass run channel may interfere with the rear door garnish. Since the front door glass run channel is not fixed strongly enough to the door, repetition of door operation may result in interference and damage to the rear door rubber seal.



To eliminate this concern, the fixing force and durability of the glass run channel against thermal expansion and vibration has been improved. The shapes of the front and rear glass run channels and the rear garnish lip have been changed to prevent interference.

Customers experiencing this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the front and rear door glass run channels and rear garnish with modified parts according to the instructions on MGSS online: (FRONT DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION), (REAR DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION)

NOTE:

- Replace the opposite side too, even if there is no damage.
- For this repair, the beltline molding does not need to be removed/replaced, even though the workshop manual

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instructs to do so.

3. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
DGH9-58-60ZC	CHANNEL(R), GLASS	1	For front door
DGH9-59-60ZC	CHANNEL(L), GLASS	1	For front door
DGH9-72-60ZC	RUN CHANNEL(R) GLASS	1	For rear door
DGH9-73-60ZC	RUN CHANNEL(L) GLASS	1	For rear door
DGH9-50-M10	GARNISH(R), FRONT DOO R	1	[R] BLACK
DGJ1-50-M10A	GARNISH(R), FRONT DOO R	1	[R] PIANO BLACK
DGH9-50-M20	GARNISH(L), FRONT DOO	1	[R] BLACK
DGJ1-50-M20A	GARNISH(L), FRONT DOO	1	[R] PIANO BLACK
DGH9-50-M30A	GARNISH(R), REAR DOOR	1	BLACK
DGJ1-50-M30B	GARNISH(R), REAR DOOR	1	PIANO BLACK
DGH9-50-M40A	GARNISH(L), REAR DOOR	1	BLACK
DGJ1-50-M40B	GARNISH(L), REAR DOOR	1	PIANO BLACK
DGH9-50-M50	GARNISH(R), REAR DOOR	1	[R] BLACK
DGJ1-50-M50A	GARNISH(R), REAR DOOR	1	[R] PIANO BLACK
DGH9-50-M60	GARNISH(L), REAR DOOR	1	[R] BLACK
DGJ1-50-M60A	GARNISH(L), REAR DOOR	1	[R] PIANO BLACK
BCJH-58-975B	GROMMET, SCREW	3	[R] for hole cover No.1
BDTT-50-M38	CLIP, GARNISH	3	[R] for PIANO BLACK sail g arnish
GHP9-50-M38 -	CLIP, GARNISH	3	[R] for BLACK sail garnish
	Accessory side window defl ectors	1	If already installed to the veh icle before repair

[R]: Replacement parts

WARRANTY INFORMATION

NOTE:

• This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.

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- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	А	
Symptom Code	90	
Damage Code	9B	
Part Number Main Cause	DGH9-58-60ZC or DGH9-59-60ZC	
Quantity	1	
Operation Number / Labor Hours:	XXRC8XRX / 2.8 Hrs.	

NOTE: Claim other parts as Related Parts.

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