

Technical Service Bulletin



91 myAudi App: timer setting on Q4 e-tron vehicles without navigation system is always set to UTC in vehicle

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2023	All	Without Navigation

Condition

Customer states:

When setting a timer for charging or air conditioning in the myAudi app, the timers are not set correctly in the vehicle.

The app timer time differs from the timer time set in the vehicle.

Workshop findings:

- No relevant DTCs are stored.

 **NOTICE**

This TSB only applies to Q4 vehicles without navigation system (PR Number 7Q0/7UZ).

Technical Background

The vehicle cannot convert the timer settings received from the app into local time and instead sets the timer in UTC.

Production Solution

Not applicable.

Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.



Workaround

To ensure the correct time is set in the vehicle, the timer in the myAudi app must be set to UTC.

Example:

Time zone: Eastern Standard Time (EST, UTC-5).

Expected timer time: 01:00pm EST.

Timer in the app must be set to 08:00am (01:00pm (EST) – 5h = 08:00am (UTC)).

Please adjust for the time zone the customer is currently located in.

Warranty

This TSB is informational only and not covered by any Audi warranty.

Additional Information

All parts and service references provided in this TSB (**2070810**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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