

Technical Journal

TITLE:

Sliding or rolling maps in DIM

REF NO: TJ 36658.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2023-06-08	STATUS DATE: 2023-06-22
FUNC GROUP: 3810	FUNC DESC: Combined instrument	Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the navigation map is intermittently swiping to the side in DIM , then follow advice under “Service”.

CSC Customer Symptom Codes

Code	Description
HE	Gauges/Other gauge problems
32	Infotainment/System reboots
Gi	Trip computer/Other trip computer problems
7N	Navigation/Other navigation problems
IC	Navigation/Updates of information slow/does not work
IM	Video other/Front screen, poor image quality/no image

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		0000001-9999999	202007-999952

SERVICE:

*DO NOT replace the DIM.

This symptom is caused due to an issue in the DIM software, an improvement for this issue is included in the week 25 software release (2.10).

Technical Journal 36658.2.0

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed Polestar", use function group 3810.