

 <b>HYUNDAI</b> <b>Technical Service Bulletin</b>	<b>GROUP</b> <b>CAMPAIGN</b>	<b>NUMBER</b> <b>23-01-048H</b>
	<b>DATE</b> <b>JUNE, 2023</b>	<b>MODEL(S)</b> <b>SANTA FE / TUCSON HYBRID (TM / NX4 HEV)</b> <b>&amp;</b> <b>SANTA FE / TUCSON PLUG-IN (TM / NX4 PHEV)</b>
<b>SUBJECT:</b> OWNER'S MANUAL REPLACEMENT – (SERVICE CAMPAIGN T9M)		

**\* IMPORTANT**

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the “Vehicle Information” screen via WEBDCS to identify open campaigns.

**DESCRIPTION:** This bulletin provides information related to the replacement of the Owner’s Manual with a new version which contains correct information regarding the coolant used in the cooling system.

**STUI**



As outlined in the Digital Documentation Policy, all claims require VIN and Mileage validation through VCI connection or photo capture. Additionally, this TSB includes a repair Part photo as a requirement. Where indicated, please ensure the captured photo is completed according to the steps in the TSB. **All claims submitted that have incomplete, illegible, or missing documentation are subject to debit.**

**APPLICABLE VEHICLES (Certain):**

- 2022MY Santa Fe Hybrid (TM HEV) equipped with 1.6L Gamma II turbocharged engines produced from 09/27/2021 – 01/11/2022
- 2022MY Santa Fe Plug-in Hybrid (TM PHEV) equipped with 1.6L Gamma II turbocharged engines produced from 09/27/2021 – 01/25/2022
- 2022MY Tucson Hybrid (NX4 HEV) equipped with 1.6L Gamma II turbocharged engines produced from 10/04/2021 – 12/28/2021
- 2022MY Tucson Plug-in Hybrid (NX4 PHEV) equipped with 1.6L Gamma II turbocharged engines produced from 10/04/2021 – 12/28/2021

**PARTS INFORMATION:**

Model	Part Name	Part Number
Santa Fe Hybrid (TM HEV) & Santa Fe Plug-in (TM PHEV)	Owner's Manual	LEAFT-TMN00QQH
Tucson Hybrid (NX4 HEV) & Tucson Plug-in (NX4 PHEV)		LEAFT-NX4N0QQH

**WARRANTY INFORMATION:**

Model	Op Code	Operation	Op Time	Causal Part	Nature Code	Cause Code
Tucson Hybrid (NX4 HEV)	20D143R1	Owner's Manual Replacement	0.2 M/H	LEAFT-NX4N0QQH	B1A	ZZ7
Tucson Plug-in (NX4 PHEV)	20D143R2					
Santa Fe Hybrid (TM HEV)	20D143R3					
Santa Fe Plug-in (TM PHEV)	20D143R4			LEAFT-TMN00QQH		

**NOTE 1:** Submit claim on Campaign Claim Entry screen.

**NOTE 2:** Op times include VIN, Mileage and Part (if applicable) validation. **All claims submitted that have incomplete, illegible, or missing documentation are subject to debit.**

**SERVICE PROCEDURE:**

1. Insert the new Owner's Manual supplied into the glovebox.
2. Take a picture of the new owner's manual.

**STUI**

Using STUI, take a photo of the new Owner's Manual in the glovebox along with the last 6 digits of the VIN and the date of the repair on a piece of paper.

Upload the photo to STUI.

