



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 93S5 / Battery Performance Software

This notice is for:

- | | | |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: June 21, 2023

About this Service Action:

A software update with the latest system-related improvements is available for vehicles manufactured within a specific period. Among the benefits of this software update is that it reduces the likelihood of a decrease in battery performance. At the same time, the energy management process is managed more efficiently; this has a positive impact on the range which can be achieved.

Repair:

- REPAIR AVAILABLE – June 22, 2023 - Perform software update
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

Software only; no parts required

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	E-TRON GT	10
USA	2022	2022	RS E-TRON GT	3
CAN	2022	2022	E-TRON GT	2
CAN	2022	2022	RS E-TRON GT	2

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – June 2023
- Campaign expiration date: September 01, 2027

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.