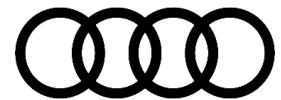


Technical Service Bulletin



48 Steering wheel leather damage, all vehicles

48 23 41 2028220/10 June 20, 2023. Supersedes Technical Service Bulletin Group 48 number 21-09 dated August 25, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Models	2010 – 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
10	-	Revised header (Updated Model Years)
9	08/25/2021	Revised header (Updated Model Years) Revised <i>Technical Background</i> (Added photos)
8	07/12/2019	Revised header (Added Model Year)

Steering wheel appearance damaged due to external impact (e.g., contact with fingernails, zippers, watches, rings, etc.).

Technical Background

External impact (e.g., contact with fingernails, zippers, watches, rings, etc.) can cause damage to the appearance of the steering wheel (Figures 1 - 6). This type of damage is not warrantable, as numerous investigations have shown that there is no fault in material or workmanship.





Figure 1. Example of damage from external impact.



Figure 2. Example of damage from external impact.



Figure 3. Example of damage from external impact.



Figure 4. Example of damage from external impact.



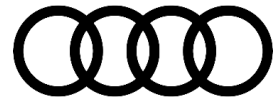
Figure 5. Example of damage from external influences.



Figure 6. Example of damage from external influences.

Production Solution

Not Applicable



Service

Not applicable.

Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2028220**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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