

# Technical Service Bulletin



## 70 Noises from top of front door trim panel

70 23 83 2066883/2 June 26, 2023. Supersedes Technical Service Bulletin Group 70 number 22-74 dated April 26, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback	2018 – 2024	All	Not Applicable
RS 5	2018 – 2019 2021 – 2024		
RS 5 Sportback	2019 2021 - 2024		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year)
1	04/26/2022	Initial publication

### Customer states:

- Noises from front door trim panel(s) when resting arm on window sill.

### Workshop findings:

- Customer complaint can be reproduced.

## Technical Background

Relative movement between door trim panel and window sill due to unfavorable tolerances.

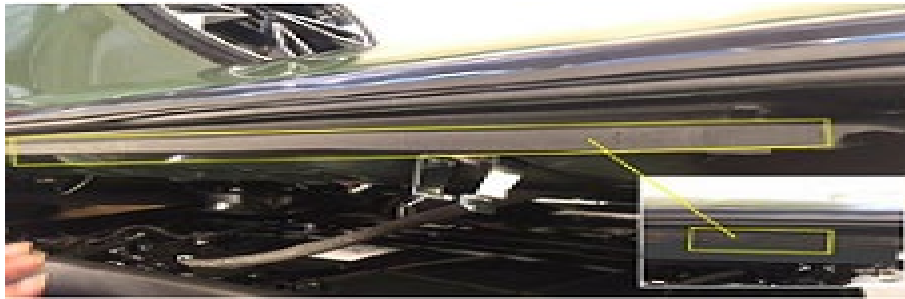
## Production Solution

Not Applicable

## Service



1. Remove the affected door trim panel(s) by following the Elsa Repair Manual.
2. Cut a 500 mm (~19.7 inches) long piece of fleece adhesive tape **D 373 125 A2**.
3. Apply this piece of fleece tape to the entire length of the inner window slot seal (Figure 1).



**Figure 1.** Applying fleece tape to inner window slot seal

4. Reinstall the door trim panel according to the Elsa Repair manual. It is important that the door trim panel is positioned/pressed as far down as possible to ensure contact between the door trim panel attachment strip and the window slot seal.



**Warning:** Do not apply anything to the crash element on the door trim panel or its retaining clamp on the door (Figure 2). This is strictly prohibited!





**Figure 2.** Incorrect application of fleece tape on crash element. Do not attach anything to the crash element or its retaining clamp!

**Brief note on function of crash element:**

Prevents premature detachment of the door trim panel from the door.

- The crash element is locked in the retaining clamp during intrusion and retains the door trim panel to the door.
- Prevents a gap in which the side airbag could get caught while inflating.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 6 Months/6,000 Miles.</li> <li>• 1AM over 6 Months/6,000 Miles.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	7059		
<b>Damage Code:</b>	0020		
<b>Labor Operations:</b>	Front door trim panel remove + reinstall	7059 1900	See SRT with associated operations
	2 Front door trim panels remove + reinstall	7059 2000	See SRT with associated operations
	Modify 1 front door trim panel <b>Or</b> Modify 2 front door trim panel	7059 4999 <b>Or</b> 7059 5099	10 TU <b>Or</b> 20 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2066883/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
D 373125A2	Fleece adhesive tape	0.10

## Additional Information

All parts and service references provided in this TSB (**2066883**) are subject to change and/or removal.

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