



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 93S3 / High-Voltage Battery Wiring Harness Bolts

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: June 05, 2023

Issue: On a small number of vehicles manufactured within a specific period, an incorrect bolt length was used for securing a connector for the high-voltage battery wiring harness. The incorrect bolt length could potentially lead to the connector coming loose, which over time could result in failure of the high-voltage system for the power unit.

- Repair:**
- REPAIR AVAILABLE – June 06, 2023 - Replace the high-voltage battery wiring harness bolts.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please reference the Repair Projection Tool to view your potential VIN population. Parts will be managed by Free Order

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	Q5	103
CAN	2023	2023	Q5	8

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2023

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.