

# Technical Service Bulletin



## 55 Charging port door does not open/close

55 23 75 2070578/1 June 6, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2023	All	Not Applicable

## Condition

### Customer states:

- The status (open/closed) of the charging port door(s) is displayed incorrectly in the driver information system (DIS).
- The charging port door(s) cannot be opened/closed.

### Workshop findings:

- The status of one or both charging port doors is not detected correctly. The charging port door actuator(s) is defective.
- The charging port door(s) is stuck.

## Technical Background

The charging port door actuator is faulty. The charging port door(s) is stuck.

## Production Solution

Not Applicable

## Service

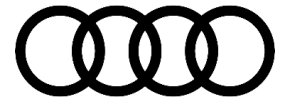
Replace both charging port door actuators **and** both charging port door inserts (left & right) according to the Elsa Repair Manual.



**Note:** Replaced actuators and inserts will be requested for analysis.

## Warranty

# Technical Service Bulletin



<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	5544		
<b>Damage Code:</b>	0017		
<b>Labor Operations:</b>	Fuel filler door remove + reinstall	5537 1905	See SRT with associated operations
	Fuel door positioning motor remove + reinstall	5544 1955	See SRT with associated operations
	2 Fuel door positioning motors remove + reinstall (includes: 2 Fuel filler doors remove + install)	5544 2099	60 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2070578/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA



9J1962625B	Actuator		02
4J3821241D	Insert		01
4J3821242D	Insert		01

## Additional Information

All parts and service references provided in this TSB (**2070578**) are subject to change and/or removal.

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