T-SB-0027-23 May 26, 2023



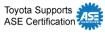
Tire Positioning Before New Vehicle Delivery

Service

Category General

Section Pre-Delivery Service

Market USA



Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION | |
|---------|--|------------------------|--|
| 2024 | 4Runner, Camry, Camry HV, Corolla, Coro | | |
| | Corolla Cross HV, Corolla Hatchback, Corolla HV, | | |
| | Crown, GR Corolla, Grand | | |
| | Highlander, Grand Highlander HV, Mirai, Prius, | | |
| | Prius Prime, RAV4, RAV4 | | |
| | HV, RAV4 Prime, Sequoia | | |
| | HV, Sienna HV, Supra, Tundra, Tundra HV, Venza HV | | |

Introduction

During the manufacturing process, tires are mounted on the vehicle as matched sets to help reduce conditions such as pulling or drifting. If the wheels are replaced or refinished before vehicle delivery, it is important that the tires remain on the vehicle in the same location and in the same direction of rotation.

Refer to the Tire Positioning Procedure in this bulletin to ensure that the original tires stay in the same location on the vehicle.

Warranty Information

| OP CODE | DESCRIPTION | TIME | OFP | T1 | T2 |
|---------|----------------------------|------|-----|----|----|
| N/A | Not Applicable to Warranty | - | _ | _ | ı |

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Tire Positioning Before New Vehicle Delivery

Tire Positioning Procedure

- Mark the tire installation position on the inward facing tire sidewall.
 Example: Front Right = FR, Front Left = FL, Rear Right = RR, Rear Left = RL
- 2. Install the original tires on the NEW or refinished wheels with the marked side facing inward.
- 3. Balance the tire/wheel assemblies.
- 4. Place the tire/wheel assemblies on the vehicle in the marked positions.

NOTE

Torque the wheel fasteners to the proper torque value in sequence.