

SERVICE & PARTS OPERATIONS COMMUNICATIONS

**IMMEDIATE STOP SALE ON 85212-YZZ2L-LX & 85212-YZZ2M-LX
WIPER BLADES**

5-15-2023

Bulletin 2023-13

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Effective immediately, Lexus is issuing a stop sale on part numbers 85212-YZZ2L-LX & 85212-YZZ2M-LX, which may have a quality concern relating to a missing kit component (mispack). **Lexus is requesting the return of ALL Dealer inventory of these parts to your facing PDC for credit and inspection.**

Dealers will receive full reimbursement for each part returned at the current dealer cost. New shipments are being inspected and are temporarily marked with a 1/2" green dot for confirmation. Only parts with the green dot should be installed on vehicles until approximately mid-August 2023.

Affected Parts:

85212-YZZ2L-LX - Passenger Side
85212-YZZ2M-LX - Driver Side

Affected Vehicles:

MY16+ RX350/RX450h
MY18+ RX350L/RX450hL

Reason for Stop Sale:

Potential quality concern related to missing kit component [mispack]

Remove Stop Sale Date:

TBD based on supplier rework capacity

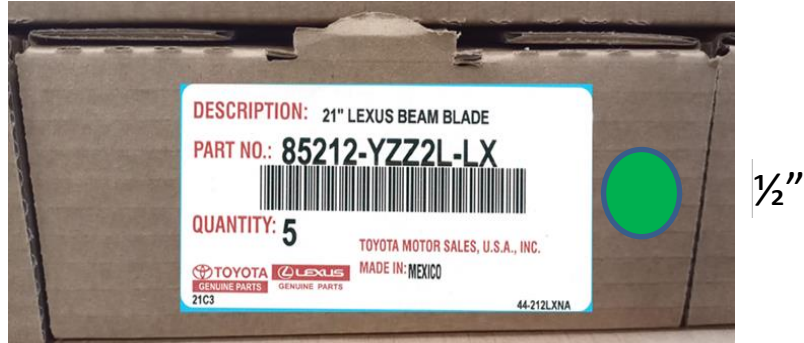
Parts Return Process:

1. Dealer checks stock to identify part numbers 85212-YZZ2L-LX & 85212-YZZ2M-LX for return. Please pull these parts from your inventory to comply with the Stop Sales process as soon as possible, by **5-26-2023**.
2. If the parts were purchased within the past 30 days, Dealer should submit an R2A Manufacturer Defect claim in CPS and follow the normal return process.
3. If the parts were purchased before the past 30 days and a claim cannot be filed in CPS, Dealer should contact their facing PDC to initiate a pre-approved manual claim form.
4. Dealer must return a pre-approved claim form and parts to their facing PDC.
 - Dealer should note on forms from Parts Recovery System (PRS) that this is Stop Sales Return Request.
 - If a dealer is not on DDS, please return parts via ground transportation and submit a claim for freight reimbursement by providing a copy of the freight bill to their facing PDC.
 - Parts should be returned to the facing PDC within 3 business days of receiving claim approval, but no later than **5-31-2023**.

If you have any questions, please contact your facing PDC.

Wiper Blade Containment Identifier for the Reworked Product:

1. Corrugated 5pk Carton will contain a 1/2" green dot on the front face right-hand corner:



2. Each individual pack (blister) will contain a 1/2" green dot next to UPC Label:

