



SIM 51 01 23

2023-05-08

CREAKING/GROANING SOUND FROM TAILGATE ACTUATOR

 THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description
F60	MINI Countryman

SITUATION

Upon opening and closing the tailgate, a creaking/groaning sound can be heard from tailgate actuator.

Note: Please see attached video 51 04 23.

CAUSE

Excess friction caused by dirt/dust entry into the tailgate actuator and/or striker

CORRECTION

Clean and lubricate the tailgate actuator and striker.

PROCEDURE

Verify that a popping sound from the tailgate is heard. If yes, proceed to step 1.

1. Using a clean dry cloth, clean the tailgate actuator and striker. Compressed air can be used if necessary.
2. Using a small bush, lubricate the tailgate actuator and striker using special grease RHF 1.
3. Open and close the tailgate multiple times to spread the grease.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
83 19 2 157 321	Special Grease RHF 1 (20g)	As needed

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or issues caused by outside influences are not covered under the MINI limited warranties.

FEEDBACK REGARDING THIS BULLETIN

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Supporting Materials

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Videos

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