



SIB 51 10 23

2023-05-11

CRACKING SOUND IN RIGHT REAR SAFETY BELT FEED TRIM PANEL

 THIS REPAIR IS MOBILE FRIENDLY
MODEL

E-Series	Model Description
I20	iX Sports Activity Vehicle

SITUATION

While driving on smooth roads, a cracking sound can be heard from the rear safety belt feed trim panel. This sound will ONLY occur on the right-side panel.

Note: See the attached video B51 05 23.

CAUSE

Excessive play in the alignment holes of the panel.

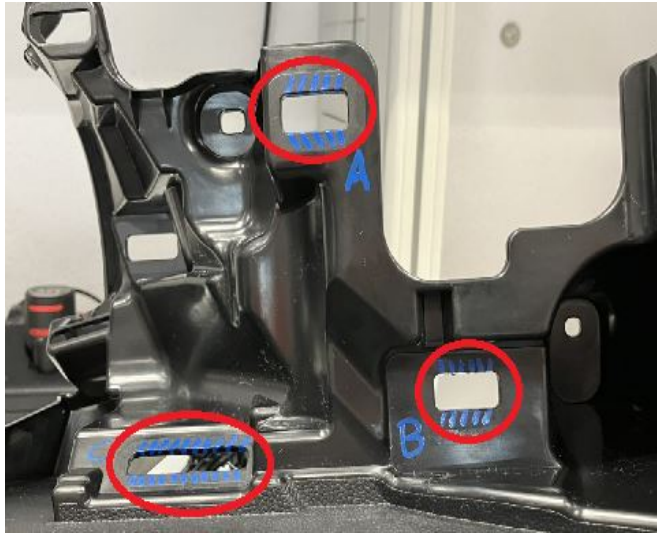
CORRECTION

Apply adhesive tape to the sides of the alignment holes on the panel.

PROCEDURE

Verify that a cracking sound from the safety belt feed trim panel is heard. If yes, then proceed to step 1.

1. Remove the belt feed trim panel following the repair instructions listed in ISTA/AIR (51 43 310).



2. Apply adhesive tape to the sides of the alignment holes on the panel.

Note: The blue stripes indicate where the adhesive tape should be applied on the panel.

3. Install the belt feed trim panel back on the vehicle and verify the repair.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
51 41 8 170 727	Adhesive tape (rounds to 33) (33 meters per roll)	Sublet as needed

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks as described below.

Defect Code:	5147263900	Shoulder trim panel, luggage compartment Unpleasant noises
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Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT
Or		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, together with the repair below that was performed:

Repairing Right Side

Labor Operation	Description	Labor Allowance
51 43 310	Removing and installing/replacing the seat belt finisher strip, right (Main work)	Refer to AIR
Or:		
51 43 810	Removing and installing/replacing the seat belt finisher strip, right (Plusposition)	Refer to AIR
And:		
51 99 000	Work time to apply adhesive tape to the sides of the alignment holes on the right-side panel	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 43 810 instead of 51 43 310.

Work time labor operation codes 51 00 001, 00 58 500, and 51 99 000 are not considered Main labor operations.

And:

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code 4	Up to \$1.00	Reimbursement for the repair-related bulk material (Do not use the BMW part number for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk material (BMW part number) is at the dealer net price amount for the proportional quantity used plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[51 05 23](#)

