



SIB 51 09 23 POWER WINDOWS ARE NOT OPERATING

2023-05-10

 THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description
F44	2 Series Gran Coupe
G22	4 Series Coupe
G23	4 Series Convertible
G26	4 Series Gran Coupe
G42	2 Series Coupe
G82	M4 Coupe
G83	M4 Convertible

SITUATION

Sudden failure of the power window(s).

CAUSE

Currently the issue is under investigation. The bulletin will be updated once information is made available.

CORRECTION

Reinitialize the window(s). If initialization is not effective, replacement of the window motor(s) is necessary.

PROCEDURE

1. Reinitialize the affected window(s).
2. If the initialization does not correct the issue, replace the affected window motor(s), and re-initialize the window.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
Refer to ETK/AIR	Window lifter drive front left	1
Refer to ETK/AIR	Window lifter driver front right	1
Refer to ETK/AIR	Window lifter driver rear left	1
Refer to ETK/AIR	Window lifter driver rear right	1

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship, the information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor/Part/Sublet) that apply to the repair being performed.

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Defect Code:	6762011200	Drive unit, front window regulators Permanent failure
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F44 and G26

Defect Code:	6762021200	Drive unit, rear window regulators Permanent failure
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Refer to AIR for the corresponding flat rate labor operations (including the diagnosis that applies*) and the flat rate unit (FRU) allowances.

Only one Main labor operation code can be claimed per repair visit.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

