SSM 51720

2020-2023 Explorer/Aviator - Second Row Outboard Manual/Power Easy Entry Seats - Service Tips for Folding and Sliding

Some 2020-2023 Explorer/Aviator vehicles may have a concern where the second row outboard manual/power seats do not fold, exhibit excess effort to fold, or do not slide forward/backward easily. Power or manual second row seats must be pushed forward manually during easy entry function since the assist spring will reduce but not eliminate manual effort. Refer to the Owner's Manual > Seats > Rear Seats > Adjusting the Second Row Rear Seats for further details. If the seats do not easily push forward manually, it maybe due to tension in the seat track due to uneven assembly torque. To correct these conditions, unbolt the second row seat frame from the floor to relax tension. Start the bolts by hand, then tighten in the correct sequence and torque per Workshop Manual (WSM) Section 501-10B.