



Service Bulletin

Bulletin No.: 21-NA-118

Date: June, 2023

TECHNICAL

Subject: Vibration Type Noise Heard at Highway Speeds or with Engine Speed at 1,300-1,500 RPM

This Bulletin replaces PIT5825. Please Discard PIT5825.

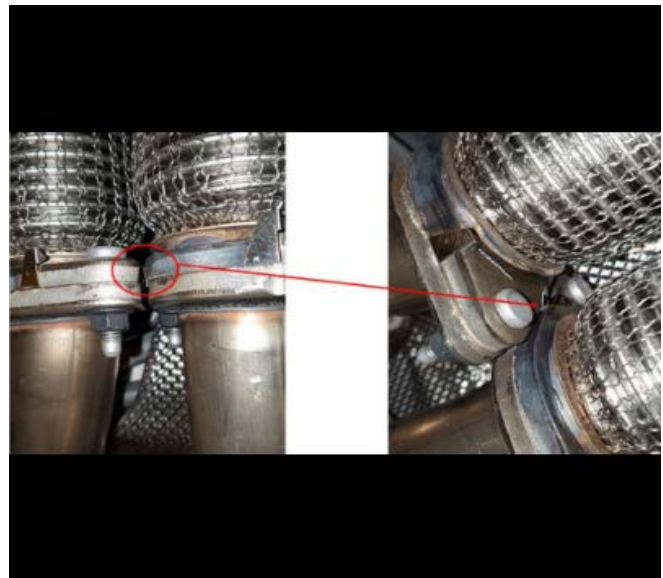
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT5	2020	2023	-	-	LGX	All
	XT6						
Chevrolet	Blazer						
GMC	Acadia						

Involved Region or Country	North America, Middle East
Condition	Some customers may comment on a vibration type noise at highway speeds or with Engine Speed at 1,300-1,500 RPM heard under the vehicle.
Cause	The cause of the condition may be some of the metal gasket tabs between the front exhaust and muffler are not fully crimped, exhibiting some spring-back, allowing for them to touch at certain speeds / RPMs.
Correction	If you encounter a vehicle with the above concern, complete the following procedure below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

With a small punch or chisel and hammer bend/crimp the tabs on the exhaust gasket in further to prevent any spring-back and provide increased clearance between the two tabs to correct the noise or cutting the tabs off the gaskets is also acceptable.



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Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4050272	Exhaust System Alignment	Use Published Labor Operation Time

Version	3
Modified	Released March 19, 2021 Revised August 10, 2021 —Added 2019 Model Year XT5, Blazer and Acadia. Added PIT supersession statement. Released June 08, 2023 — Added 2023 Model Year.

