



# QUALITY ACTION

## CAMPAIGN BULLETIN Tire Inspection

Reference: PMA19  
Date: June 2, 2023

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
2023 Versa (N18)	NA	6	June 2, 2023	<b>YES</b>

**\*\*\*\*\*Dealer Announcement\*\*\*\*\***

Nissan is conducting a Quality Action on **6** specific 2023 Versa (N18) vehicles in connection with an on-going investigation. Dealers will inspect the tires and submit information for each tire that is found to have a serial number that matches the list found in the attached procedure.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*\*What Dealers Should Do\*\*\*\*\***

**PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:**

- Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PMA19**
  - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to NPSB 15-460 for additional information
  - Please continue to check newly arriving inventory for campaign applicability.**
- Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality action.
- Use the attached procedure to inspect any vehicles affected by this quality action.
- For vehicles without any affected tire bar codes, once remedied, dealers should submit the applicable warranty claim for the action performed so it can be closed in Service Comm and release the vehicle for sale.

**\*\*\*\*\* Dealer Responsibility \*\*\*\*\***

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign ID for the inspection status on each affected vehicle currently in new vehicle inventory.

**NISSAN NORTH AMERICA, INC.**  
Total Customer Satisfaction



## PMA19 – 2023 VERSA TIRE INSPECTION

### Service Procedure

**HINT:**

The DOT Date Code is the last four (4) digits of the DOT located in the oval. (Figure 2)

1. Locate and identify the DOT Date Code of **all four (4) tires**, located under one of the Continental logos. (Figure 1)
  - Document the DOT Date code for each tire on the repair order
  - For tires that have a DOT Date Code of **1523**, continue to **Step 2**
  - No further action is needed for tires that do **NOT** have a DOT Date Code of 1523

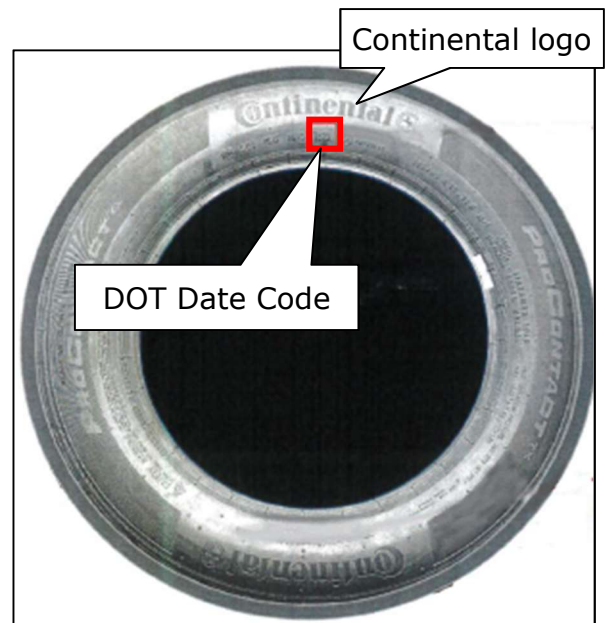


Figure 1



Figure 2

## Tires WITH DOT Date Code 1523

2. Locate and identify the tire Mold numbers located under the opposite Continental logo. (Figure 3) (Figure 4)

- Document the tire mold numbers for each applicable tire on the repair order and compare to the list below

### Tire Mold Numbers:

**421148**

**421146**

**410575**

- If **either** of the two (2) Mold numbers on the tire match the above list, continue to Step 3
- No further action is needed for tires with Mold numbers that do **NOT** match the above list

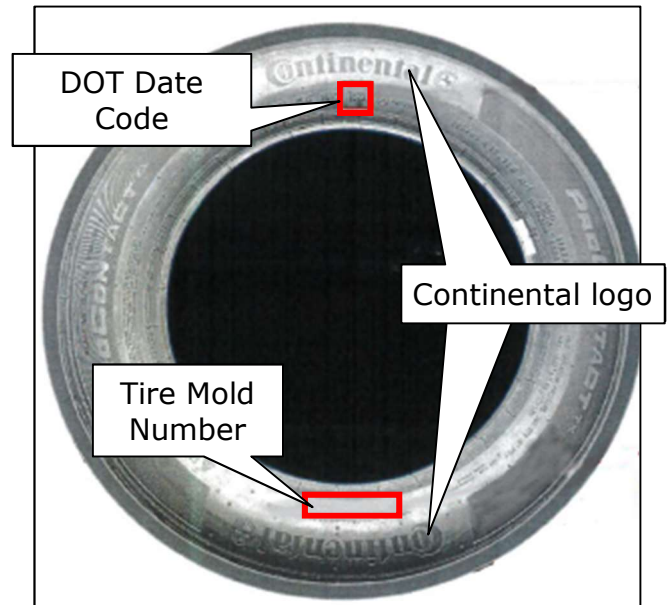


Figure 3

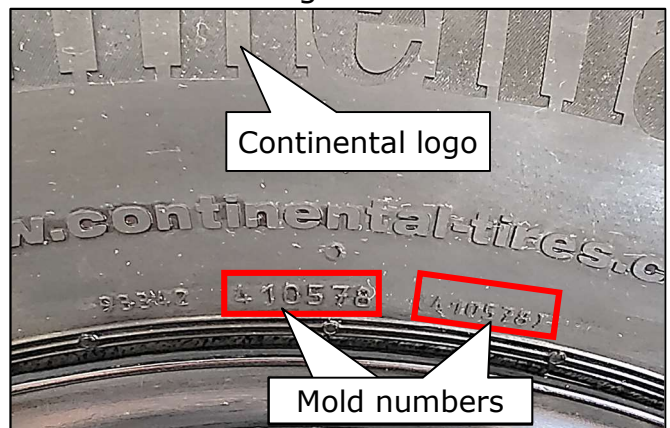


Figure 4

## Tires WITH DOT Date Code 1523 AND a matching Mold number in Step 2

3. Place the vehicle on a suitable lift and raise up about halfway.

4. Using a suitable tool remove the valve stem core to release the air pressure from the affected tire(s).

**CAUTION**

Be sure to use a tool with a rubber/plastic end or cover to help prevent damage to the wheel.

- Using a suitable tool, press inward on the tire sidewall at the Tire mold number, to gain access to the barcode shown in Figure 5.

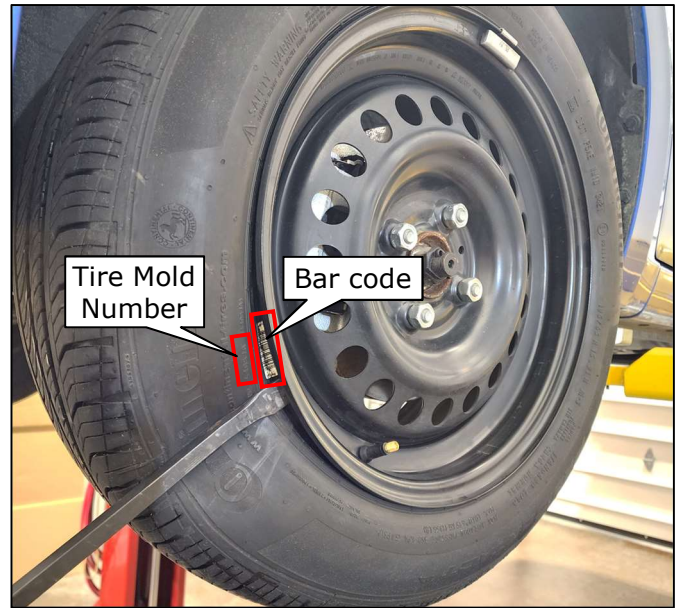


Figure 5

**IMPORTANT:** Do **NOT** attempt to wipe off barcode.

- Using a suitable device, take a photo or scan the barcode on the tire, and compare the serial code to the list below. (Figure 6)

**Barcode Serial Number List:**

4923	456478
4923	456480
4923	456585

- If the barcode serial number scanned **matches** one of the codes in the list above, document the tire position on the vehicle and proceed to **Step 7** to Contact FQA for further instruction.
- If the barcode serial number scanned does **NOT** match one of the codes in the list above, no further action is required, reinstall the valve stem core and reinflate to the pressure shown on the tire and loading information label.

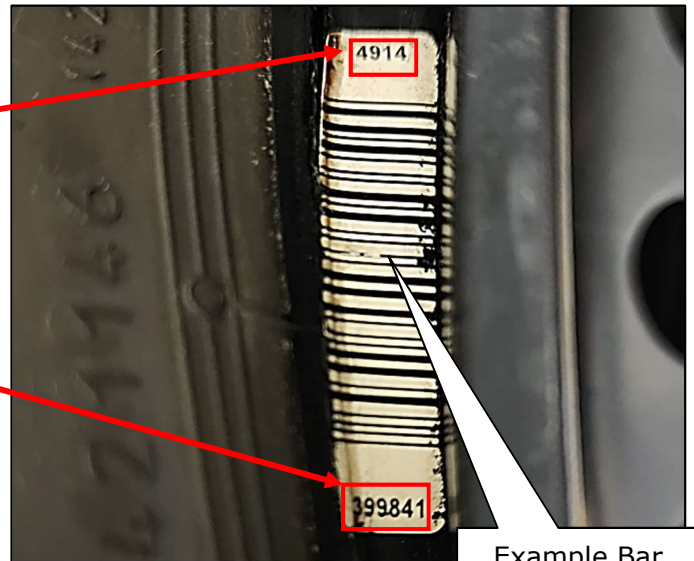


Figure 6

Example Bar code serial number shown 4914 399841

7. Hold the vehicle and send an email with the below information and a clear photo of the affected tire barcode to [FQA\\_Inspection\\_Support@nissan-usa.com](mailto:FQA_Inspection_Support@nissan-usa.com). A response will be provided within 48 business hours.

- Email Subject: PMA19 Versa Tire
- Dealer code:
- VIN:
- Tire DOT Date code:
- Tire Mold number:
- Tire barcode serial:
- Technician Name:
- Technician Phone number:
- Technician Email address:

### Claims Information

Submit a "CM" line claim using the following claims coding:

Campaign ("CM") ID	Description	Op code	FRT
PMA19	Inspect tire DOT Date code and Mold codes (4) tires	PMA190	0.2 hr
	Inspect tire DOT Date code, Mold codes (4 tires), and barcode (1) tire	PMA191	0.3 hr
	Inspect tire DOT Date code, Mold codes (4 tires), and barcode (2-3 tires)	PMA192	0.4 hr
	Inspect tire DOT Date code, Mold codes (4 tires,) and barcode (4 tires)	PMA193	0.5 hr
	Inspect tire DOT Date code, Mold codes (4 tires), barcode (1) tire, and replace (1) tire	PMA194	0.8 hr
	Inspect tire DOT Date code, Mold codes (4 tires), barcode (2) tires, and replace (2) tires	PMA195	1.1 hr
	Inspect tire DOT Date code, Mold codes (4 tires), barcode (3) tires, and replace (3) tires	PMA196	1.5 hr
	Inspect tire DOT Date code, Mold codes (4 tires), barcode (4) tires, and replace (4) tires	PMA197	1.9 hr