



Preliminary Information

PIC6500A Super Cruise Unavailable Message

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	LYRIQ	2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL - Super Cruise
Condition	Customers may notice a Super Cruise Unavailable, Adaptive Cruise Unavailable or a Service Driver's Assist message on the DIC. This could happen immediately upon startup or within 30 minutes of the drive cycle . This issue may recover after an ignition cycle or it may not. Technician may find the following DTC's setting in the Image Processing Module,see chart below.
Cause	Engineering is aware of the issue and is working on a fix.

Correction:

Dealers are asked to verify the customers concern and wait until engineering provides a resolution.
If any of these DTCs in the table below set, do not replace the controller.

DTC #
B1DD0 sym49
B1DD0 sym57
B1DD0 sym38
U023B sym00
U023C sym00
U053C sym00
U1624 sym00
U1962s ym00
U3006 sym16
U1615 sym00

U1616 sym00
U3000 sym49
U0140 sym00
U3000 symF0
U1617 sym00
U0131 sym00
U0411 sym00
U053B sym00

If none of these DTC's are setting, follow normal SI Diagnostics.

This PI will be converted to a bulletin when a resolution is available.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486228	Verify DTCs in table are setting in the Image Processing Module	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	04/03/2023 - Created. 05/24/2023 - Updated to include additional DTC's

