



Preliminary Information

PIT6020 Silverado EV - TAC Parts Restriction Program for ESC Parts (Unique parts located at the Electronic Service Centers)

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado EV	2024	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing quality improvement process, all Silverado EV parts that are located at Electronic Service Centers will remain on restriction through GM Technical Assistance (TAC). A valid TAC Case Number with part approved activity will be needed prior to ordering the part.
Cause	This will help GM Engineering review and provide prompt technical and/or engineering support prior to part replacement

Correction:

If diagnostics lead to the replacement of any of these parts for the Silverado EV please contact TAC at Telephone Number US 1-877-446-8227 (Action Center prompt or Hybrid prompt) or Canada 1-800-263- 7740 for English or 1-800-263-7960 for French.

TAC will be verifying all part numbers due to supersessions so individual part numbers will not be listed at this time. Below is the current list of parts that will be located at the electronic service centers:

- RADIO
- ONSTAR MODULE
- CLUSTER ASM-INST
- CONTROL ASM-AM/FM STEREO RDO

Please contact TAC if (recommend "before") any parts are ordered.

- Include the part# and part name.
- Any SI Document(s) that lead to replacement
 - Including all data collected supporting the need for part replacement
- Pictures of any physical damage

If DTCs are present and a SI diagnostic procedure gives direction to remove and/or replace any ESC parts; stop, capture GDS2 Session Log stored data, and test drive vehicle with GDS and MDI, and capture a snap shot of the module data when the condition occurs.

See Latest version of [PIP4902](#) for correct session logs data collection and the procedure for emailing.

TAC will request that you e-mail the Session Logs and/or pictures to them.

Do **NOT** clear codes prior to capturing data and calling TAC.

U.S. dealers: [PIP5632E](#) can also be used to attach the Session Logs and/or pictures to the TAC case through the DCM portal.

Version History

Version	1
Modified	05/23/2023 - Created on.



GENERAL MOTORS