



Preliminary Information

PIP5924 Diagnostic Aid For Bump When Stopping

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore	2017 - 2022	All	All	All	MNH or MNK and V5M
Chevrolet	Trax	2017 - 2022	All	All	All	MNH or MNK and V5M

Involved Region or Country:	North America
Additional RPO	V5M CALIBRATION-TCM, NEUTRAL IDLE CONTROL
Condition:	Bump when coming to a stop or take off from a stop.
Cause	Neutral Idle Operation.

Correction:

Some customers may comment on a single bump feeling when coming to a stop with the brakes applied, or when releasing the service brake after coming to a stop and the transmission engages the 1-2-3-4 clutch.

The concern will go away if shifted into Manual Mode, as Manual mode disables the Neutral Idle feature.

If this condition is present in the vehicle, it is part of the neutral idle feature and is considered normal operation. No repairs should be performed.

This PI will be deleted when SI is updated, or a Bulletin replaces it.

Version History

Version	1
Modified	05/19/2023 - Created On



GENERAL MOTORS