



Preliminary Information

PIT6023 2024 Silverado EV Parts Restriction Program

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado EV	2024	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing quality improvement process, all Silverado EV unique parts will be on restriction through GM Technical Assistance
Cause	This will help GM Engineering review issues and provide prompt technical and/or engineering support prior to part replacement

Correction:

If diagnostics lead to the replacement of any **2024 Silverado EV** specific parts, please contact TAC at Telephone Number US 1-877-446-8227 (Action Center prompt or Hybrid prompt) or Canada 1-800-263- 7740 for English or 1-800-263-7960 for French.

Because there are more parts that can be listed, we cannot list all the part #s in this document. So please make sure the parts department looks for any notes in the GM parts electronic catalog.

Please contact TAC if any parts are ordered.

- Include the part# and part name.
- Any SI Document that leads to replacement
 - Including all data collected during the diagnosis
- Pictures of any physical damage

If DTCs are present and the diagnostic procedure gives direction to remove any parts; stop, capture GDS2 Session Log stored data, and test drive vehicle with GDS and MDI, and capture a snap shot of the Module data when condition occurs.

See latest version of [PIP4902](#) for correct session logs data collection and procedure for emailing.

TAC will request that you e-mail the session logs or pictures to them. Do not clear codes prior to capturing data and calling TAC.

U.S. dealers: [PIP5632E](#) can also be used to attach the session logs or pictures to the TAC case through the DCM portal.

Version History

Version	1
Modified	05/18/2023 - Created on.



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