



Bulletin No.: PIT6018
Published date: 05/16/2023

Preliminary Information

PIT6018 IPC Display And Radio Blank, No Audio , OnStar Will Not Set Up or Connect

[Product Investigation Review Required](#)

[Models](#)

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2023	All	All	All	All
GMC	Canyon	2023	All	All	All	All

Involved Region or Country:	North America
Condition:	IPC Display And Radio Blank, No Audio, OnStar Will Not Set Up or Connect . Typically found during PDI.
Cause:	Logic Lock Up Usually Due To Low Voltage.

Correction:

Disconnect the battery for 15 minutes and reconnect. Recheck the functions. If function has returned check for software updates and attempt to complete the set up. If issue is not resolved or there are codes now stored perform published diagnostics.

[Version History](#)

Version	1
Modified	05/16/2023 - Created on.



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