



Bulletin No.: PIT5855G
Published date: 05/12/2023

Preliminary Information

PIT5855G Heated and Ventilated Seats Inoperative

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT5	2021 - 2023	All	All	All	All
Cadillac	XT6	2021 - 2023	All	All	All	All

Involved Region or Country	North America
Condition	Both front heated and ventilated seats inoperative. On further inspection it may be found that fuse F19RA is open. If the fuse is replaced it may be okay for a while or it may immediately go open again.
Cause	Circuit 639 shorted to ground on the driver or passenger seat back frame.

Correction:

Remove the front passenger seat back cover.

Inspect the harness in the seat back for chaffing.

The most likely areas are shown in the photos below, but there could be contact with the harness causing damage anywhere in the seat back.

If no damage is found to the circuits in the passenger seat back, inspect the driver's seat back in the same areas.



The harness may need to be moved to see the area that is damaged.



If no damage is found in this area, also inspect the harness along the side of the seat frame as shown in the two photos below.





Repair the damaged circuits following the correct procedure in SI for wire and connector repair.

Version History

Version	8
Modified	<p>09/23/2021 - Created on.</p> <p>11/03/2021- Added XT5 and additional pictures</p> <p>01/04/2022- Added direction to also inspect the driver's seat back in the same areas</p> <p>01/10/2022- Added information to inspect all areas of seat back along with specific areas shown and correct fuse nomenclature.</p> <p>02/22/2022- Added model year 2022 with breakpoint per Tom Burlingame</p> <p>08/04/2022- Updated breakpoint to 9/19/2022 per Tom Burlingame</p> <p>10/26/2022-Updated model year to match updated breakpoint</p> <p>05/12/2023-Removed breakpoint per direction of Tom Burlingame, BQM</p>



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