

Reference	SSM75153
Models	Discovery Sport / L550 New Range Rover Evoque / L551
Title	`Creaking` Type Noise When Steering - Left Hand Drive Vehicles Only
Category	Chassis
Last modified	07-May-2023 00:00:00
Symptom	303000 Steering/Handling
Attachments	Image 19.pdf (Image 19.pdf) Image 22.pdf (Image 22.pdf)
Content	<p>L550 - 15MY - 20MY, left hand drive vehicles only</p> <p>L551 - 19MY - 20MY, left hand drive vehicles only</p>

Issue:

Customers are reporting a 'creaking' type noise coming from the front of the vehicle when steering. This issue is only present on left hand drive vehicles.

Cause:

A clash condition is found between the steering gear and the front subframe.

Action:

- Confirm the 'creaking' type noise is present when steering the vehicle
- Inspect the areas shown in the attachments for signs of a present clash condition. If signs of a clash condition are present, renew the front subframe (see TOPIx Workshop Manual section 204-01: Uni Body, Subframe and Mounting System - Removal and Installation - Front Subframe)
 - For CJLR vehicles, use part number LR165928
 - For all except CJLR vehicles, use part number LR157865
- Confirm the clash condition is no longer present.
- If the clash condition is still present, raise an Electronic Product Quality Report (EPQR) and also provide the following information:
 - This SSM reference (SSM XXXX)
 - Engineering reference: CES_330
 - Supporting photos showing the clash condition present following the front subframe renewal.

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