

# SLINGSHOT RIDE COMMAND SOFTWARE OVERVIEW

APRIL 2023

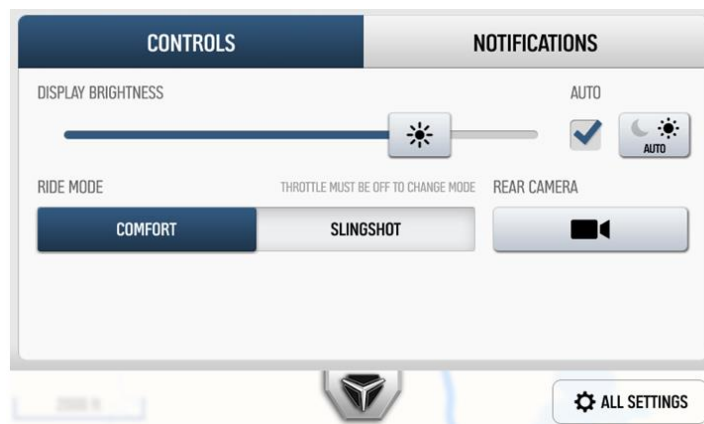


Hello Slingshot Dealer,

The new Ride Command software SLS7AB.M32304A includes new features and many great usability improvements. The software was sent out as an over-the-air update to connected vehicles starting 4/20 and can also be downloaded from the Ride Command website for any model year 2020 or newer Slingshot models.

## New Features:

- **Account Sync (Ride Command+ Required):** Automatically transfer planned/tracked rides from Ride Command app/web to Slingshot (no need to use USB or manually sync).
- **Oil Life Reminder:** Oil change reminder pop-up when vehicle is started with reminders at 300, 200 and 100 miles prior to service. When vehicle is past service date the pop-up will appear every time the vehicle is started. This setting can be turned off in settings.
- **Rear View Camera While Driving Forward:** Oil change reminder pop-up when vehicle is started with reminders at 300, 200 and 100 miles prior to service. When vehicle is past service date the pop-up will appear every time the vehicle is started. This setting can be turned off in settings.



## Improvements:

- **Bluetooth Improvements:** Improvement in the Bluetooth pairing success rate and connection (less dropouts).
- **General Usability Improvements:** Drivers can set the display day/night mode from the drop-down settings screen.



## FREQUENTLY ASKED QUESTIONS

### **Q: How does a customer download the new software?**

If the vehicle is connected:

1. Touch the banner at the top of your display stating "Software Update Available"
2. This will direct to the settings page where you need to select "install" (the vehicle needs to be in the full-on state, with engine off for install to initiate). Install should take less than 5 minutes.
3. Display will restart and software will be updated. If you do not see the banner, you can check for updates by visiting the settings menu.

If the vehicle is not connected:

1. Download the file at the following link: <https://ridecommand.slingshot.polaris.com/en-us/app/display>
2. The downloaded file does not run or need to be opened on your computer, it only needs to be copied to a USB drive.
3. Save the update file to a 1gb or larger removable USB drive. FAT32 or exFAT format is supported. The download will not succeed if the drive is not properly formatted or is not large enough for the map package.
4. Plug the USB drive into your vehicle's USB port below the display and turn on the display.
5. Tap the Slingshot logo at the top of the screen, then press "All Settings".
6. Tap "General" from the tabs on the left.
7. Scroll down to "Update Software".
8. Select the file you want to install. "Newest" will be automatically displayed next to the newest version detected on the USB drive.
9. The display will reboot and install the software.

### **Q: How do you tell if the vehicle is connected?**

Click on "Connected Services" in the "MY Garage" on the Ride Command page.

### **Q: How does a customer get their vehicle connected?**

If the vehicle was previously connected: Purchase "Ride Command+ Renewal" from the Slingshot website (<https://slingshot.polaris.com/en-us/shop/accessories/audio-electronics/2830620/>).

If the vehicle was not previously connected: Purchase "Ride Command Navigation and Apple CarPlay Bundle" from the Slingshot website. (<https://slingshot.polaris.com/en-us/shop/accessories/audio-electronics/2884848/>)