



- eService Technical Service Requests can be submitted using the eService tool on H-Dnet.com. The eService Request is available 24/7 and our goal is to respond within one business day. Additional benefits of the eService Request include the ability to attach documents, files and images as well as receive a Service Request number sent by email shortly after submitting the request. The Service Request number allows for faster and easier follow-up should you need it.
- In the event you need more urgent Initial Care support call 800-664-7762 for assistance and approval. This number allows direct access for technical support, diagnostic assistance and warranty pre-approval decisions. Select the Initial Care prompt for the specific vehicle feature requiring repair.