

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6592
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 5, 2023
Subject: UPDATE: N222371150-03 - Customer Satisfaction Program
Heated Steering Wheel Retrofit – Module Only
Population Update
Models: 2022-2023 Buick Encore GX
2022-2023 Cadillac XT4
2022 Chevrolet Silverado 1500 New
2022-2023 Chevrolet Trailblazer
2022 GMC Sierra 1500 New
To: All General Motors Dealers

We are pleased to announce that all Buick Encore GX and Chevrolet Trailblazer VINs have been moved to an Open status.

Due to limited parts availability, dealers should not order parts included in this field action for use as shelf stock. Parts should only be ordered when the dealer has confirmed and validated the customer has a scheduled appointment with the service department.

****Important: For GMC Sierra 1500 New with the AT4, Denali, SLT or Elevation package, if the part number doesn't display in the EPC with the VIN, use part number 84838123.**

The Heated Steering Wheel Retrofit will be executed under 2 separate bulletins:

N222371150 – Module Only - COMPLETE
N222371151 – Steering Wheel Replacement Only

The remaining retrofit Customer Satisfaction Programs, beyond the Heated Steering Wheel Retrofit, will occur in phases over the next several months once parts become available. You will receive notification when they begin.

Customer Letter Mailing

The customer letter mailing for this final phase will begin June 19, 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated June 5, 2023. A list of vehicles in dealer inventory for the final phase release of the Encore GX and Trailblazer is attached to this message.

END OF MESSAGE

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