



Service Bulletin

Bulletin No.: 23-NA-092

Date: May, 2023

TECHNICAL

Subject: Water leak and/or Wet Carpet

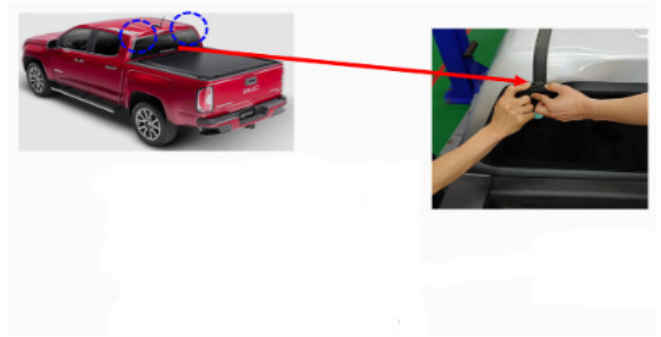
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2015	2023	-	-	All	All
GMC	Canyon						

Involved Region or Country	North America and Korea
Condition	Some customers may comment on seeing water leak into the interior or wet carpet. Note: This condition could occur at either side of the rear window or also collect in the rear foot well area of the vehicle.
Cause	The cause of the condition may be due to a hole or gap in window frame encapsulation.
Correction	Using the procedure below, apply small amount of sealer to cover and holes or gaps.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, complete the following:



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1. If a water leak is found near the outer portion of the rear window, check to see if the window frame encapsulation has a hole in it. This can be seen by using your fingers or a trim stick to move the window trim back a bit to view.
 - If you don't see a hole in the encapsulation, continue with diagnosis referring to the proper procedures within SI.



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- If you do see a hole in the encapsulation, continue to Step 2.
2. First using shop cloths and glass cleaner, or suitable equivalent, clean all grime, debris, and water from the area.
 3. Then, using compressed air, blow away any excess moisture and allow the area to dry thoroughly.
 4. Apply M Ultrapro Autobody Clear Sealant - 08302, or Wurth Euroseal Gel Clear 18920104, or equivalent, to the hole.

Parts Information

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

To obtain information for your local retail location, please call 3M at 1-888-364-3577.

Contact Wurth though website www.wurthusa.com, by e-mail at www.customer.service@wurthusa.com, or by calling 1-800-987-8487.

In Canada, contact Wurth though their website at www.wurth.ca/, by e-mail at info@wurth.ca, by calling 1-800-263-5002, or your local Wurth representative.

Causal Part	Description	Part Number	Material Allowance
N/A	3M Ultrapro Autobody Clear Sealant	08302	\$30.00
	Wurth Euroseal Gel Clear (5 oz/ 148 ml)	18920104 (892.0104 in Canada)	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086808*	Apply Sealant to Rear Window	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released May 17, 2023

