

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2019-23MY Forester

NUMBER: 12-230-21R

SUBJECT: Outer Door Weatherstrip Fitment

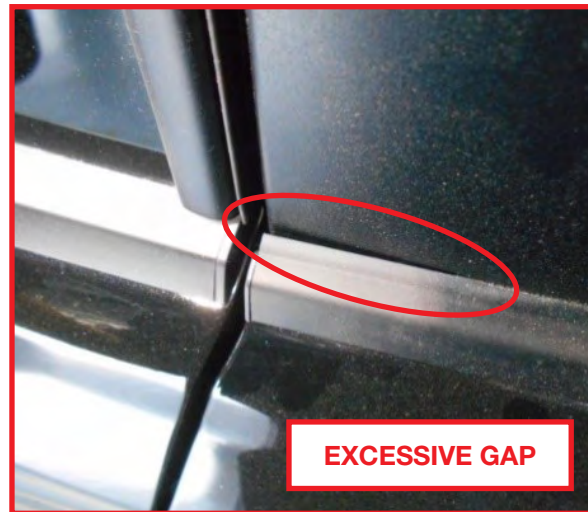
DATE: 11/03/21

REVISED: 05/12/23

INTRODUCTION:

This bulletin announces design change to the outer door weatherstrips for the front and rear doors. This change was incorporated to enhance the fit and appearance of the weatherstrip between the outer door panels and window glass. If a customer reports any of these experiences with the outer door weatherstrips, replace the affected part(s).

EXAMPLES:



PRODUCTION CHANGE INFORMATION:

The new outer weatherstrips have been incorporated into the production starting with VIN **PH449418**.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PART INFORMATION:

Part Description	Color	Part Number
WEATHER STRIP-DOOR,OUT RH	Black	61280SJ000
WEATHER STRIP-DOOR,OUT LH	Black	61280SJ010
WEATHER STRIP-DOOR,OUT RH	Chrome	61280SJ020
WEATHER STRIP-DOOR,OUT LH	Chrome	61280SJ030
WEATHER STRIP-DOOR,REAR OUTER RIGHT	Black	62280SJ000
WEATHER STRIP-DOOR,REAR OUTER LEFT	Black	62280SJ010
WEATHER STRIP-DOOR,REAR OUTER RIGHT	Chrome	62280SJ020
WEATHER STRIP-DOOR,REAR OUTER LEFT	Chrome	62280SJ030

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

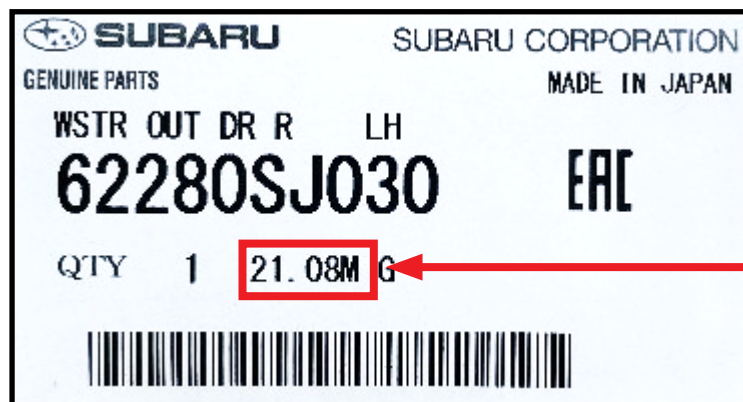
Identification:

There has been no change to the part number for this design change. The new part is identified by the production date code located on the packaging label. Replacement parts produced during July of 2021 and later incorporate the design change.

Reading the Production Date Code:

- The 1st and 2nd digits of the date code show the production year. The EXAMPLE below shows 2021 (21.).
- The 3rd and 4th digits of the date code show the production month. The EXAMPLE below shows August (8).

EXAMPLE:



PRODUCTION DATE CODE
(August 2021 is shown)

Continued...

Repair Procedure:

The service procedures for the outer door weatherstrips remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair. Refer to the applicable Subaru Service Manual: Body & Electrical/WIRING SYSTEM > EXTERIOR BODY PANELS > Door Sash (Tape/Molding)

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ONE OUTER GLASS WEATHER STRIP R&R	B924561	0.3	WAT-29
EACH ADDITIONAL OUTER GLASS WEATHER STRIP R&R	C924565	0.2	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.