



# Service Bulletin

Bulletin No.: 22-NA-165

Date: May, 2023

## TECHNICAL

**Subject: Brake Squeal Noise at Low Speeds**

| Brand:    | Model:    | Model Year: |      | VIN: |    | Engine: | Transmission: |
|-----------|-----------|-------------|------|------|----|---------|---------------|
|           |           | from        | to   | from | to |         |               |
| Chevrolet | Tahoe PPV | 2021        | 2023 |      |    |         |               |

|                            |  |
|----------------------------|--|
| Involved Region or Country | North America  |
| Additional Options (RPOs)  | Equipped with Police Vehicle Package RPO 9C1                         |
| Condition                  | Some customers may comment on loud brake squeal noise at low speeds. |
| Cause                      | Pursuit rated pad material may be noisy at low speeds.               |
| Correction                 | Replace the front and rear pads and rotors with new design parts.    |

### Service Procedure

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, replace the front and rear pads and rotors. Refer to *Front and Rear Brake Rotor Replacement* in SI.

**Caution:** The new brake pads have not been validated as "pursuit" rated.

### Parts Information

| Causal Part | Description          | Part Number | Qty |
|-------------|----------------------|-------------|-----|
| N/A         | PAD KIT,FRT DISC BRK | 87866865    | 1   |
|             | ROTOR,FRT BRK (CTD)  | 84879622    |     |
|             | PAD KIT,RR DISC BRK  | 85140320    |     |
|             | ROTOR,RR BRK (CTD)   | 13542117    |     |

### Warranty Information

For Vehicles Brake Pads/Linings are covered by the New Vehicle Limited Warranty for up to 7,500 miles; any replacement after 7,500 miles is considered maintenance and is not covered as part of the New Vehicle Limited Warranty.

| Labor Operation | Description                            | Labor Time |
|-----------------|--|------------|
| 2486288*        | Front and Rear Brake Rotor Replacement | 2.1        |

\*This is a unique Labor Operation for Bulletin use only.

|          |                       |
|----------|-----------------------|
| Version  | 1                     |
| Modified | Released May 17, 2023 |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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