

Subject: "BATTERY SAVING MODE. DRIVE VEHICLE TO CHARGE BATTERY." MESSAGE IN INSTRUMENT CLUSTER	Service Alert No.: SA-030/23
	Last Issued : 05/16/2023

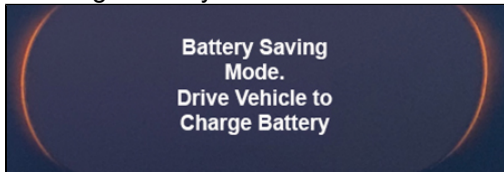
BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2024 CX-90

DESCRIPTION

Some customers may experience a warning sound and instrument cluster message "Battery Saving Mode. Drive Vehicle to Charge Battery."



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

NOTE: This is a temporary repair. Mazda is currently working on a permanent resolution. This Service Alert will be updated when new information is available.

1. Verify the customer concern.
2. Run the engine for at least 5 minutes.

Did the warning message clear?

- **Yes** - OK to release the vehicle to the customer.
- **No** - Go to next step.

3. Disconnect and reconnect the battery negative terminal.

Did the warning message clear?

- **Yes** - OK to release the vehicle to the customer.
- **No** - Go to next step.

4. Measure the 12V battery voltage.

Is the battery voltage 12.5V or higher?

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

- **Yes** - With the ignition OFF, wait 6 hours for the warning message to clear.
- **No** - Charge the battery and then return to step 2.

5. Verify the repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.