Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

REAR DOOR GLASS RUN-CHANNEL DEFORMATION

Bulletin No.: 09-021/23

Last Issued: 05/09/2023

BULLETIN NOTES APPLICABLE MODEL(S)/VINS

US Spec.:

2019-2023 Mazda3 (Japan built) vehicles with VINs lower than JM1 BP*** ** 606147 (Produced before Nov. 3, 2022)

NOTE: This service information is not applicable to Mexico built Mazda3 vehicles at this time.

DESCRIPTION

Some vehicles may experience a gap between the glass and the rear door glass run-channel due to run-channel deformation. This causes poor appearance and wind noise when driving at high speed. This concern is due to the incorrect shape of the glass run-channel.



NOTE:

Japan built vehicles: The shape of the glass run-channel has been modified.

Mexico built vehicles: A mass-production change will be implemented in the future.

Customers experiencing this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the rear door glass run-channel with a modified part according to the instructions on MGSS online (REAR DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION)

NOTE: The rear beltline molding does not need to be removed or replaced for this repair as indicated in the workshop manual.

Page 1 of 3

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Bulletin No.: 09-021/23 Last Issued : 05/09/2023

3. Verify the repair.

PARTS INFORMATION

4-Door Sedan:

Parts Number	Description	Qty.	Notes	
BDGJ-72-60XP	RUN CHANNEL(R),GLASS	1	Japan built	
BDGJ-73-60XP	RUN CHANNEL(L),GLASS	1	Japan built	
BCJH-50-M30C	GARNISH(R),FRONT DOO R	1	[R] Black, Japan/Thailand b uilt	
BDGF-50-M30E	GARNISH(R),FRONT DOO R	1	[R] Piano Black, Japan/Thail and built	
BCJH-50-M40C	GARNISH(L),FRONT DOO R	1	[R] Black, Japan/Thailand b uilt	
BDGF-50-M40E	GARNISH(L),FRONT DOO R	1	[R] Piano Black, Japan/Thail and built	
-	DOUBLE-SIDED ADHESIV E TAPE		[R]	
B0J8-V3-705	VISOR-ACCESSORY	1	If already installed on the ve	
B0J8-V3-706	VISOR-ACCESSORY	1	hicle before repair	

[[]R]: Replacement parts

5-Door Hatchback:

Darta Number	Description	Otv	Notes
Parts Number	Description	Qty.	Notes
BDMT-72-60ZH	RUN CHANNEL(R),GLASS	1	Japan built
BDMT-73-60ZH	RUN CHANNEL(L),GLASS	1	Japan built
BCKC-50-M30D	GARNISH(R), REAR DOOR	1	[R] Black, Japan/Thailand b uilt
BEMD-50-M30G	GARNISH(R), REAR DOOR	1	[R] Piano Black, Japan/Thail and built
BCKC-50-M40D	GARNISH(L), REAR DOOR	1	[R] Black, Japan/Thailand b uilt
BEMD-50-M40G	GARNISH(L), REAR DOOR	1	[R] Piano Black, Japan/Thail and built
B0L6-V3-705	VISOR-ACCESSORY	1	If already installed on the ve hicle before repair

Page 2 of 3

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Bulletin No.: 09-021/23	Last Issued : 05/09/2023
-------------------------	--------------------------

B0L6-V3-706	VISOR-ACCESSORY	1	
		·	

[R]: Replacement parts

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Code	A		
Symptom Code	89		
Damage Code	9B		
Causal Part No.	4SD: ****-72-60X* 5HB: ****-72-60Z*		
Quantity	1		
Operation No. and Labor Hours	Rear door glass run-channel R&R	XXW8NXRX / 1.3 Hrs.	
Operation No. and Labor Hours	Rear door glass run-channel R&R and Accessory Visor R&R	XXW8PXRX / 1.7 Hrs.	

NOTE: [4SD] Claim the Double-sided adhesive tape as a sublet cost with sublet code Z9 for the first repair only.

Page 3 of 3

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.