



## Tips and Tricks Revision 4

Date: May 2, 2023  
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network  
From: Richard Kenton, Technical Director  
Dan Schwartz, Service Area Manager

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Dear Dealers,

This bulletin is to notify you of important updates included with the recent release of Tips and Tricks Revision 4. A brief summary of each new addition is listed below, but please review the complete document hosted on DCS for further details. [Ducati - Bulletins](#)

Revision 4 New Additions		
#	Subject	Model Affected
1	Preload range error - C1020	MULTISTRADA
2	Possible incorrect assessment of the cause of an engine oil seepage from the generator cover	MULTISTRADA
3	Information on the aluminum tank cover	MULTISTRADA
4	Riding Mode indication flashing or not present	SCRAMBLER

This bulletin is only applicable for Ducati Motorcycles manufactured and configured for the Ducati North American market (USA, Canada and MX).

For questions about this Service Bulletin,  
please contact your Service Area Manager.